# Stochastic and Robust Optimization in Logistics

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# Introductions

### About Me

- At Georgia Tech for 9 years
- Research interests in dynamic and stochastic logistics optimization; routing and scheduling; logistics system resiliency
- www.isye.gatech.edu/ $\sim$ alerera

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#### lf you don't understand

Please interrupt me and ask questions...

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- Many ways to effectively incorporate parameter uncertainty in logistics optimization
- **(3)** Modeling and treatment of *recourse* especially critical
- Sensure that your model is useful (and interesting), then solve

# Scope

### What I will cover:

- Stochastic integer programming
- Chance constraints and integer programming
- Robust (worst-case) constraints and integer programming
- Primarily modeling, and solution heuristics

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#### What I will not cover:

- Dynamic programming (MDP)
- Approximate dynamic programming

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- Each evening, distribution vehicle routes are planned for tomorrow
- Each time a new customer request arrives, it is added to a vehicle route

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- Many, if not most, quantitative decision problems in logistics are inherently dynamic, by my definition.
- Our focus: how to build and solve an appropriate optimization model for each such problem?

# Planning and control

### Control decisions

Between planning periods, *controls* are used to implement a plan feasibly and effectively



Simple rules, or may result from (recourse) optimization problems

### Deterministic and Stochastic Planning Models

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A model in which all parameters are  $\ensuremath{\textit{assumed}}$  to be  $\ensuremath{\textit{known}}$  when planning

#### Stochastic Model

A model in which one or more parameters are *assumed* to be **uncertain** when planning

Parameter Availability

Are all model parameters known when planning?



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#### Parameter Variability

If uncertain model parameters are replaced with nominal (expected) values when planning, does the model produce good results?

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The latter is another engineering decision

### Probabilistic programming models

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- Multiple-stage models

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  - Chance-constrained programming and heuristics
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- Multiple-stage models
  - Multi-stage SIP
  - Dynamic programming and approximate dynamic programming

#### Two-Stage Models

Imagine an environment with two decision stages:

- First (Planning) Stage: Planning decisions are made, some parameters uncertain
- Second (Control, Recourse) Stage: Control decisions are made, all uncertain parameters revealed (known)

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- First (Planning) Stage: Planning decisions are made, some parameters uncertain
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  - Many real-world problems can be modeled with precision in this way
  - Even for those that cannot, this is still frequently a reasonable first approximation for including uncertainty during planning

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Fixed operating rules, or

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#### A Key Modeling Issue

How are second stage (recourse) decisions to be modeled?

- Fixed operating rules, or
- **2** Optimization problem for control

#### Multi-Stage Models

In many dynamic planning settings, uncertainty is revealed in multiple stages over time

- **()** First Stage: Given  $(0, \mathcal{I}_0)$ , decisions  $x_1$  are determined
- **2** *nth Stage*: Given  $(x_{n-1}, \mathcal{I}_{n-1})$ , decisions  $x_n$  are determined

#### Multi-Stage Models

In many dynamic planning settings, uncertainty is revealed in multiple stages over time

- **()** First Stage: Given  $(0, \mathcal{I}_0)$ , decisions  $x_1$  are determined
- **2** *nth Stage*: Given  $(x_{n-1}, \mathcal{I}_{n-1})$ , decisions  $x_n$  are determined
  - Information pattern  $\mathcal{I}_k$  summarizes known and uncertain information available for stage k + 1 decision-making

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- Control or recourse decisions are not modeled explicitly
- Not typically used directly today, but
- Ideas like *chance constraints* or *robust constraints* can be useful, and can be incorporated if necessary within explicit two-stage models

## Remainder of Presentation

- Illustration of the ideas via examples
- References for more detailed information

# VRP with Stochastic Demands (VRPSD)

#### Capacitated Vehicle Routing Problem

Given depot-based fleet of vehicles of capacity Q, travel cost matrix  $\{c_{ij}\}$ , and known customer demands  $\{q_i\}$ , find set of depot-based capacity feasible vehicle tours with minimum total travel cost



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  - Before vehicle departure from depot each day
  - Opon arrival at customer location

# VRP with Stochastic Demands (VRPSD)

#### Vehicle Routing Problem with Stochastic Demands

Given depot-based fleet of vehicles of capacity Q, travel cost matrix  $\{c_{ij}\}$ , and **uncertain** customer demands  $\{\tilde{q}_i\}$  independent with known distributions, find set of depot-based vehicle tours that (\*)

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### • Probabilistic programming version

• (\*) Minimize total travel cost subject to **chance constraints** on the capacity feasibility of each vehicle tour

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- Probabilistic programming version
  - (\*) Minimize total travel cost subject to **chance constraints** on the capacity feasibility of each vehicle tour
- Tours must be planned before uncertainty revealed

## Chance-constrained VRPSD Model

# Stewart and Golden (1982) (*m*-vehicle VRP)

$$\min \sum_{k} \sum_{i,j} c_{ij} x_{ijk}$$
$$\sum_{i,j} q_{i} x_{ijk} \leq Q \quad \forall k$$
$$\{x_{ijk}\} \in S_m$$

where  $S_m$  is set of all *m*-traveling salesperson solutions

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(*m*-vehicle chance-constrained VRPSD)

$$\min \sum_{k} \sum_{i,j} c_{ij} x_{ijk}$$

$$P\left(\sum_{i,j} \widetilde{q}_{i} x_{ijk} \leq Q\right) \geq 1 - \alpha \quad \forall \ k$$

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#### • $\alpha$ is a *tour failure* probability

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# Representing chance constraints

#### Deterministic equivalents

Can we find a equivalent deterministic representation of the set of all solutions satisfying chance constraints:

$$K = \cap_i K^i$$

where

$${\cal K}^i=\{x|{\cal P}({\cal A}^i(\omega)x\geq h^i(\omega))\geq 
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- Straightforward and linear when A<sup>i</sup> fixed, but
- More difficult when  $A^{i}(\omega)$  varies (even if  $h^{i}(\omega)$  fixed)

### Deterministic equivalent for capacity chance constraint

$$P\left(\sum_{i,j}\widetilde{q}_i x_{ijk} \leq Q\right) \geq 1 - \alpha \quad \forall \ k$$

### Deterministic equivalent

$$M_k + au S_k \leq Q \quad \forall k$$
  
where  $M_k = \sum_{i,j} \mu_i x_{ijk}$  and  $S_k = \sqrt{\sum_{i,j} \sigma_i^2 x_{ijk}}$ , and  
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Approach works when  $\tilde{q}_i$  are independent, then there may exist a  $\tau$  that satisfies the expression (true for normal, Poisson, binomial random variables)

## Normal distribution example

- Suppose  $\{\widetilde{q}_1, \widetilde{q}_2, ..., \widetilde{q}_n\}$  are independent and normally distributed
  - Means  $\mu_i$ , variances  $\sigma_i^2$

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• Then 
$$\widetilde{q}(S) = \sum_{i \in S} \widetilde{q}_i$$
 remains normal

• Mean 
$$\mu(S) = \sum_{i \in S} \mu_i$$
, variance  $\sigma^2(S) = \sum_{i \in S} \sigma_i^2$ 

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Then q̃(S) = Σ<sub>i∈S</sub> q̃<sub>i</sub> remains normal
 Mean μ(S) = Σ<sub>i∈S</sub> μ<sub>i</sub>, variance σ<sup>2</sup>(S) = Σ<sub>i∈S</sub> σ<sup>2</sup><sub>i</sub>

• And 
$$\frac{q(S)-\mu(S)}{\sigma(S)}$$
 is  $N(0,1)$ 

• Therefore  $\tau = \Phi^{-1}(1 - \alpha)$ 

# Using deterministic equivalent

#### Heuristics

- Computing  $M_k$  and  $S_k^2$  for all routes not difficult
- Simple updating procedures when customers enter or leave routes in neighborhood search
- Remember, variance of a sum of independent random variables is the sum of the variances of the individual random variables

# Using deterministic equivalent

#### Exact approaches

Laporte, Louveaux, and Mercure (1989): "subtour" elimination for 2-index formulation

- Consider customer set U
- Let  $V_{\alpha}(U)$  be smallest integer s.t.  $P\left(\sum_{i \in U} \widetilde{q}_i > QV_{\alpha}(U)\right) \le \alpha$
- "Subtour" elimination cut:

$$\sum_{i \in U, j \in \overline{U}} x_{ij} + \sum_{i \in \overline{U}, j \in U} x_{ij} \ge 2 V_{\alpha}(U)$$

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• We can determine  $V_{\alpha}(U)$  as follows:  $V_{\alpha}(U) - 1Q < M_U + \tau S_U \le V_{\alpha}(U)Q$  S+R Optimization in Logistics Vehicle Routing under Uncertainty Two-stage Models

## Two-stage models: fixed routes

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  - Improve driver performance
    - Develop familiarity with a delivery area and set of customers

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  - Improve driver performance
    - Develop familiarity with a delivery area and set of customers
  - Improve customer service
    - Driver develops relationship with customer
    - Driver performs additional services for customer

### VRP with Stochastic Demands (VRPSD)

Vehicle Routing Problem with Stochastic Demands (collection version)

Given depot-based fleet of vehicles of capacity Q, travel cost matrix  $\{c_{ij}\}$ , and **uncertain** customer demands  $\{\tilde{q}_i\}$  independent with known distributions, find set of depot-based vehicle tours that (\*)

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- Two-stage integer programming version
  - (\*) Minimize **expected** total travel cost given a **recourse policy** (control decision strategy)

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- Two-stage integer programming version
  - (\*) Minimize **expected** total travel cost given a **recourse policy** (control decision strategy)
- A priori tours must be planned before uncertainty revealed
  - Parameter availability: customer demands known upon vehicle arrival

Image: A = A = A

### Two-stage model for VRPSD



Minimize expected cost

2nd stage: Operational tours



Use recourse (control) policy

Dror et al. (1989) Recourse Policy

Follow a priori tour

• When vehicle capacity met or exceeded, detour to depot to unload

Models

#### Two-stage stochastic integer program

$$\min_{x \in X} z = c^T x + E[\min_{y} \{q(\omega)^T y \mid Wy = h(\omega) - T(\omega)x , y \in Y\}]$$
  
s.t.  $Ax = b$ 

where X and/or Y impose integrality restrictions.

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#### Deterministic equivalent form

$$\min_{x\in X} z = c^T x + \mathcal{Q}(x)$$

s.t. Ax = b

# Computing Q(x)

Consider single tour with homogeneous discrete customer demand distributions, and recourse only initiated if observed customer demand would exceed remaining vehicle capacity

• Tour 
$$\mathcal{T} = \{1, 2, \cdots, n\}$$

- $p_i(\delta)$  probability that customer *i* demand value is  $\delta$
- β(i, s, q) probability of remaining capacity q after serving customer i, s = 1 if recourse action occurred at i, 0 otherwise

$$eta(i,0,q) = \sum_s \sum_{ar{q} \in [q,Q]} eta(i-1,s,ar{q}) \ p_i(ar{q}-q)$$

$$\beta(i,1,q) = \sum_{s} \sum_{\bar{q} \in [0,Q-q-1]} \beta(i-1,s,\bar{q}) p_i(Q-q)$$

# Computing Q(x)

Consider single tour with homogeneous discrete customer demand distributions, and recourse only initiated if observed customer demand would exceed remaining vehicle capacity

•  $\pi_i$  probability of a tour failure and recourse at customer i

$$\pi_i = \sum_q \beta(i, 1, q)$$

Expected recourse cost

$$\sum_{i\in\mathcal{T}}2\pi_i(c_{i,0})$$

# Example Q(x) computation

Setting

- ${\, \bullet \,}$  Suppose tour has three customers, and  ${\, Q=2}$
- Each customer demand distribution:

$$p(\delta) = egin{cases} 0.2 & \delta = 0 \ 0.8 & \delta = 1 \end{cases}$$

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# Example Q(x) computation

Computations

Customer 1  $\beta(1, s = 0, q = 0) = p(Q - q = 2) = 0$ 

# Example Q(x) computation

#### Computations

Customer 1  

$$\beta(1, s = 0, q = 0) = p(Q - q = 2) = 0$$
  
 $\beta(1, s = 0, q = 1) = p(1) = 0.8$ 

# Example $\mathcal{Q}(x)$ computation

#### Computations

Customer 1  

$$\beta(1, s = 0, q = 0) = p(Q - q = 2) = 0$$
  
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Customer 2  $\beta(2, s = 0, q = 0) = \beta(1, 0, 1)p(1) = 0.64$ 

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 $\beta(1, s = 1, q) = 0$ 

Customer 2  

$$\beta(2, s = 0, q = 0) = \beta(1, 0, 1)p(1) = 0.64$$
  
 $\beta(2, s = 0, q = 1) = \beta(1, 0, 1)p(0) + \beta(1, 0, 2)p(1) =$   
 $(0.8)(0.2) + (0.2)(0.8) = 0.32$ 

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 $\beta(2, s = 0, q = 1) = \beta(1, 0, 1)p(0) + \beta(1, 0, 2)p(1) =$   
 $(0.8)(0.2) + (0.2)(0.8) = 0.32$   
 $\beta(2, s = 0, q = 2) = \beta(1, 0, 2)p(0) = 0.04$ 

# Example Q(x) computation

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Example Q(x) computation

Computations



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Computations

Customer 3  $\beta(3, s = 0, q = 0) = \beta(2, 0, 0)p(0) + \beta(2, 0, 1)p(1) = (0.64)(0.2) + (0.32)(0.8) = 0.384$ 



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# Example Q(x) computation

#### Computations

Customer 3  $\beta(3, s = 0, q = 0) = \beta(2, 0, 0)p(0) + \beta(2, 0, 1)p(1) =$  (0.64)(0.2) + (0.32)(0.8) = 0.384  $\beta(3, s = 0, q = 1) = \beta(2, 0, 1)p(0) + \beta(2, 0, 2)p(1) =$  (0.32)(0.2) + (0.04)(0.8) = 0.096  $\beta(3, s = 0, q = 2) = \beta(2, 0, 2)p(0) = (0.04)(0.2) = 0.008$   $\beta(3, s = 1, q = 1) = \beta(2, 0, 0)p(1) = (0.64)(0.8) = 0.512$ Failure Probabilities  $\pi_1 = \pi_2 = 0$ ;  $\pi_3 = 0.512$ Recourse Cost =  $2(0.512)c_{03} = 1.024c_{03}$ 

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### Integer L-shaped method

Extension of Van Slyke and Wets (1969) for SP

- Bender's decomposition approach
- Use cuts on first-stage decisions to:
  - Ensure second-stage *feasibility* with feasibility cuts
  - Create a linear approximation of  $\mathcal{Q}(x)$  with optimality cuts

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- Use cuts on first-stage decisions to:
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First-stage feasibility is trivial for VRPSD, so focus only on optimality cuts.

### Integer L-shaped method for VRPSD

Gendreau, Laporte, and Seguin (1995); Laporte, Louveaux, Van Hamme (2002)

• Add constraint that expected demand of each *a priori* tour cannot exceed vehicle capacity

### Integer L-shaped method for VRPSD

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• Add constraint that expected demand of each *a priori* tour cannot exceed vehicle capacity

#### **Relaxed Formulation**

$$\min_{i < j} c_{ij} x_{ij} + \theta$$

subject to constraints of two-index undirected CVRP problem, where customer demand  $\tilde{q}_i = E[\tilde{q}_i]$  for "subtour elimination"

### Integer L-shaped method for VRPSD

#### Basic branch-and-cut approach

- Let  $\theta^{v}$  be a lower bound on  $\mathcal{Q}(x)$ , and fathom if  $cx^{v} + \theta^{v} \geq \overline{z}$
- When integer  $x^{\nu}$  found, compute  $\mathcal{Q}(x^{\nu})$  and update best found solution
  - If  $\theta^{v} \geq Q(x^{v})$ , fathom (branch is optimal)
  - Else, introduce cut to move away from this solution, and continue

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  - If  $\theta^{v} \geq Q(x^{v})$ , fathom (branch is optimal)
  - Else, introduce cut to move away from this solution, and continue

### Lower bounding of Q(x); Laporte et al. (2002)

Add cuts that are valid lower bounds on  $Q(x^{\nu})$  (regardless of  $x^{\nu}$  integer)

• Detailed, but based on the idea of approximating expected recourse cost of failure by considering first tour failure only

### Integer L-shaped method for VRPSD

Computational results from Laporte, et al. (2002)

- Heterogeneous Poisson demands
- Number of customers  $n \in \{25, 50, 75, 100\}$
- Number of vehicles  $m \in \{2,3,4\}$ , 2 only for  $n \ge 75$
- "Fill rate" 0.9 = Total expected demand divided by total capacity of all vehicles
  - As fill rate approaches 1, evidence suggests computational difficult increases much faster than linearly

### Sample average approximation (SAA)

Kleywegt, Shapiro, and Homem-de-Mello (2002)

• An alternative approach for solving two-stage SIP

SAA		

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#### SAA

- Generate a *sample* of all realizations of uncertain parameters
- Solve deterministic problem, explicitly satisfying all constraints for each realization in the sample
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## SAA

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  - Approximate the optimality gap

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## SAA

- Generate a *sample* of all realizations of uncertain parameters
- Solve deterministic problem, explicitly satisfying all constraints for each realization in the sample
- Use many such samples to:
  - Identify best plan
  - Approximate the optimality gap
- See Verweij, Ahmed, Kleywegt, Nemhauser, Shapiro (2003) for stochastic routing applications

# Limitations of VRPSD models

#### Metaheuristics for practical instance sizes

- Gendreau et al. (1996) extend TABUROUTE to problems with stochastic demands: TABUSTOCH
- Reasonable performance, although solutions degrade as *n* increases to 50

# Limitations of VRPSD models

Detour-to-depot recourse policy is limited



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• Each vehicle operates its a priori tour independently

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### Multi-vehicle coordinated recourse policies

- Erera (2000): analysis of many policies using techniques of *continuous approximation*
- Ak and Erera (2007): detailed analysis and tabu search heuristic for two-vehicle sharing policy

## Two-vehicle sharing recourse policy



#### Paired locally-coordinated (PLC) recourse; Ak and Erera (2007)

- Type I capacity failure: unserved customers appended to type II tour
- Type II capacity failure: use detour-to-depot

# Tabu search for PLC recourse strategy

## PLC Tabu Search

Adapted from Gendreau et al. (1996)

- Exact recursive expected recourse cost Q(x) computation for a given solution for homogeneous discrete demand distributions
  - Condition on the customer  $\eta$  in the Type I tour where failure occurs, with probability  $\overline{q}_n$
  - Insert customers  $\eta + 1, \dots$  into Type II tour after final customer, and use detour-to-depot
- Randomized neighborhood N(p, r, q)
  - Each of q randomly selected customers is reinserted before or after one of p randomly selected close neighbors from the list of r nearest

## Results for PLC recourse strategy

Number of	Center Depot					
Customers	DD 1	DD 2	DD 3	DD 4		
10	0.38%	0.31%	0.91%	0.83%		
25	2.04%	1.75%	1.54%	2.88%		
50	5.67%	3.88%	2.64%	5.03%		
100	8.42%	6.42%	4.87%	9.61%		
150	11.17%	8.47%	7.02%	10.73%		

Table: Average percent improvement in expected travel cost generated by the PLC recourse strategy for test problems; average over ten instances

## Results for PLC recourse strategy

Number of	Corner Depot				
Customers	DD 1	DD 2	DD 3	DD 4	
10	4.01%	4.16%	0.38%	3.04%	
25	5.85%	5.57%	4.95%	6.19%	
50	8.66%	8.83%	7.53%	9.23%	
100	15.46%	10.60%	10.05%	12.65%	
150	15.88%	11.21%	10.81%	12.70%	

Table: Average percent improvement in expected travel cost generated by the PLC recourse strategy for test problems; average over ten instances

## Limitations of VRPSD models

### Physical capacity Q does not create a need for additional vehicles

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## Physical capacity Q does not create a need for additional vehicles

### Single vehicle feasibility

There exists a feasible solution to VRPSDC problems in which a single tour is planned from the depot.

• Remember, if capacity fails then we can always *detour-to-depot* to unload

# Limitations of VRPSD models

#### Using multiple vehicles to reduce expected cost

Any "vehicle" beyond the first used can be interpreted as a *pre-emptive* detour to the depot for vehicle one!

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- $\widetilde{q}_i = 1$  or 2 each with probability  $\frac{1}{2}$ , and Q = 3
- Expected cost (left) = 4.5, expected cost (right) = 4

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# Limitations of VRPSD models

*Time constraints* are the real reason why multiple vehicles are needed for stochastic routing problems

## Ad-hoc modeling

• Insist on target fleet size *m* that implicitly limits tour durations

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### Ad-hoc modeling

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## Explicit modeling

- VRPSD with Duration Constraints (VRPSD-DC)
- VRPSDC with Time Window Constraints

## Detour-to-depot adds to tour duration



### Assumptions

- All travel times known with certainty
- Uncertain number and location of recourse actions creates uncertainty in tour duration

# Using Robust Constraints for VRPSD-DC

Morales (2006); Erera, Morales, and Savelsbergh (2010, to appear)

Robust duration constraints

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#### Robust duration constraints

• Use a two-stage model to minimize expected tour costs under a recourse policy

# Using Robust Constraints for VRPSD-DC

Morales (2006); Erera, Morales, and Savelsbergh (2010, to appear)

#### Robust duration constraints

- Use a two-stage model to minimize expected tour costs under a recourse policy
- No recourse for a tour requiring too much time!
  - Chance constraint, or
  - Objective function penalty, or
  - 8 Robust constraint

## Modeling using robust constraints

• Uncertainty space U: a subset (not necessarily strict) of the support of the random parameters

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- We will say that a second-stage constraint is a robust constraint if it must hold for every parameter realization in U

# Modeling using robust constraints

- Uncertainty space U: a subset (not necessarily strict) of the support of the random parameters
- We will say that a second-stage constraint is a robust constraint if it must hold for every parameter realization in U
  - Note: if  ${\mathcal U}$  contains all outcomes, this idea is covered by two-stage recourse model formulations

## Formulation

#### VRPSD with Robust Duration Constraints

- Set of *n* customers, stochastic integer demand  $\widetilde{q}_i$
- Recourse policy  $\mathcal{P}$ , separable by tour
- Change in fixed tour duration due to recourse,  $\phi(\mathcal{T},\mathcal{P},q)$

$$\begin{split} \min_{T_1,...,T_m} \sum_{k=1}^m t(T_k) + E_{\widetilde{q}}[\phi(T_k,\mathcal{P},\widetilde{q})] \\ st \\ \text{Each customer on single tour} \\ t(T_k) + \phi(T_k,\mathcal{P},q) \leq D \quad \forall \ q \in \mathcal{U} \end{split}$$

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## Adversarial problem

### Adversarial problem

$$\max_{q \in \mathcal{U}} \phi(T, \mathcal{P}, q)$$

• Separability of recourse policy allows tour-by-tour evaluation

# Adversarial problem

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## Is adversarial problem challenging?

• Is 
$$q^* = \overline{q}$$
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# Adversarial problem

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- Is  $q^* \in \{q \in \mathbb{Z}_+^n : q_i \in \{\underline{q}_i, \overline{q}_i\} \ \forall i\}$ ?

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• Is 
$$q^* \in \{q \in \mathbb{Z}^n_+ : q_i \in \{\underline{q}_i, \overline{q}_i\} \ \forall i\}$$
?

• Again, no.

Solving adversarial problem for detour-to-depot recourse

### Conceptual idea

Given a tour T, adversary can choose the demands  $q_i$  of each customer to **maximize** the additional duration of the tour due to recourse actions

# Solving adversarial problem for detour-to-depot recourse

### Conceptual idea

Given a tour T, adversary can choose the demands  $q_i$  of each customer to **maximize** the additional duration of the tour due to recourse actions

### Polynomial longest-path problem

For a tour T with n customers, the maximum duration can be computed in  $O(n^4)$  by generating an acyclic network and solving a longest-path problem

## Previous-recourse Network $\mathcal{G}_1$



• Cost of arcs into node (r, i/j) is the additional travel time:  $2t_{0i}$ 

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# Previous-recourse network $\mathcal{G}_1$

Recourse conditions define which arcs exist

## Observation

Given a demand realization q such that a recourse action occurs at customer i, then remaining vehicle capacity when departing i is Q - q(i).
# Previous-recourse network $\mathcal{G}_1$

Recourse conditions define which arcs exist

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Given a demand realization q such that a recourse action occurs at customer i, then remaining vehicle capacity when departing i is Q - q(i).

#### Observation

If a recourse action occurs at i, and the prior recourse occurred at j, then there exists a minimum demand  $\underline{q}(i/j)$  at i that can cause recourse:

$$\underline{q}(i/j) = \max\left\{1, \, Q+1 - \sum_{\ell=j}^{i-1} \overline{q}(\ell)
ight\}$$

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## Recourse conditions for $\mathcal{G}_1$

#### Theorem

Assume there exists  $q \in U$  such that the (r - 1)-th recourse occurs at j and the r-th recourse occurs at i > j. The (r + 1)-th recourse can occur at k > i if and only if

$$\max\left\{\underline{q}(i/j),\underline{q}(i)\right\} + \sum_{\ell=i+1}^{k-1}\underline{q}(\ell) \leq Q \quad and \quad \sum_{\ell=i}^{k} \overline{q}(\ell) \geq Q+1$$

## How do duration constraints affect the solution?



Figure 7: Best unconstrained solution and best constrained solution ( $\alpha = 0.95$ ).

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## How do duration constraints affect the solution?

Tour	$\{4, \dots, 1\}$	$\{10,, 18\}$	{ 2,,13}
Fixed L	109.90	93.39	107.42
Expected $\mathcal{L}_{E}$	115.73	99.34	130.77
$Max\ \mathcal{L}$	173.14	145.88	168.25

Table: Constrained version (total expected time 352.32)

Tour	{1, ,4}	{10, ,6}	{5, ,13}
Fixed L	109.90	99.93	102.40
Expected $\mathcal{L}_{E}$	118.73	115.03	118.56
$Max\;\mathcal{L}$	159.90	152.43	163.23

S+R Optimization in Logistics Vehicle Routing under Uncertainty

Using Robust Constraints

## Impact of robust duration constraints

	-	A C	
$(N, Q, \sigma, m)$	$\alpha$	$\Delta \mathcal{L}_E$	m+z
(100, <i>Q</i> 1, High, 6)	0.95	0.69%	6
	0.85	1.60%	6
	0.75	-0.31%	7
(100, <i>Q</i> <sub>1</sub> , Med, 6)	0.95	1.01%	6
	0.85	2.86%	6
	0.75	-0.41%	7
(100, <i>Q</i> <sub>1</sub> , Low, 6)	0.95	1.18%	6
	0.85	1.18%	6
	0.75	5.22%	7
(100, Q2, High, 3)	0.95	0.67%	3
	0.85	1.28%	3
	0.75	-1.66%	4
(100, Q <sub>2</sub> , Med, 3)	0.95	0.17%	3
	0.85	0.61%	3
	0.75	-1.15%	4
$(100, Q_2, Low, 3)$	0.95	0.17%	3
	0.85	0.89%	3
	0.75	-0.74%	4

Recourse policies for time-constrained routing problems

#### Parameter availability

Assume that all customers to be served, and their demands, are known prior to vehicle loading



# Recourse policies for time-constrained routing problems

#### Parameter availability

Assume that all customers to be served, and their demands, are known prior to vehicle loading

#### Question

Can we create a plan that preserves most of the benefits of traditional *a priori* routes, but can be used for problems with hard time constraints?

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# VRP with Stochastic Demand and Customers and Time Windows

## Definition (VRPSDC-TW)

- Set of *n* possible customers
- Stochastic integer demand  $\{\widetilde{q}_i\}$ , non-zero demand probability  $\{p_i\}$
- Time windows  $[e_i^1, \ell_i^1]$  and  $[e_i^2, \ell_i^2]$
- Recourse (control) strategy

Find:

- Set of fixed routes such that
  - Each customer served by exactly one fixed route
  - Control strategy yields actual routes that are capacity and time feasible
  - $\bullet\,$  Total expected travel costs given  ${\cal P}$  minimized

## Traditional recourse policy for VRPSDC



Minimize expected cost

2nd stage: Operational tours



#### Use fixed recourse policy



- Follow a priori tour, skipping customers with no demand
- When vehicle capacity met or exceeded, detour to depot to unload

# Recourse Strategy for Time Hedging

Erera, Savelsbergh, Uyar (2009) Introduce backup, or secondary, vehicles

• Each customer assigned to at most 2 fixed "routes"



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  - A "route" now is simply an unordered set of customers
- Recourse decisions determined by problem of finding set of actual routes such that:
  - Each customer served by either its primary or its secondary vehicle
  - All actual routes time and capacity feasible
  - Total travel cost of actual routes is minimized

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  - Each customer served by either its primary or its secondary vehicle
  - All actual routes time and capacity feasible
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#### Features

- **O** Preserves benefits of traditional fixed routes
- **2** Allows flexibility to restore feasibility and reduce costs

## Primary+Secondary Recourse



Primary assignments

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## Primary+Secondary Recourse



Primary + secondary assignments

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Primary+Secondary Recourse



Actual operational routes

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# United Distributors, Atlanta, USA

- Distributor of beer, wine, and spirits
- Serve northern Georgia: (150 by 150 km)
- Customer set
  - approximately 2500 known customer locations
  - Wide variation in *p<sub>i</sub>*
  - Moderate variation in  $\widetilde{q}_i$
- Single depot
- Fleet of approximately 50 homogeneous vehicles

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## Conjecture

Problem size indicates that heuristic approach appropriate!

## Customer classification

- Company prefers different fixed routes for each delivery day
   Mon, Tue, Wed, Thu, Fri
- Large fraction of customers have very low probability of delivery

Probability Range	М	Tu	W	Th	F
$p_i < 10\%$	522	621	820	870	925
$p_i \ge 10\%$	330	1453	1366	1647	1573

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$p_i < 10\%$	522	621	820	870	925
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#### Customer partition

- High probability customers assigned to primary and secondary routes
- Low probability customers only added dynamically to operational routes during recourse

## Time Window Characteristics

Earliest 1	Latest 1	Earliest 2	Latest 2	Customers	%
9:00 AM	11:00 AM	2:00 PM	6:00 PM	1240	28.47
8:00 AM	4:00 PM	/	/	902	20.71
6:00 AM	11:00 AM	/	/	359	8.24
11:00 AM	6:00 PM	/	/	234	5.37
10:00 AM	6:00 PM	/	/	177	4.06
2:00 PM	6:00 PM	/	/	114	2.62
6:00 AM	1:00 PM	/	/	96	2.20
8:00 AM	1:00 PM	/	/	80	1.84
8:00 AM	12:00 PM	/	/	75	1.72
			TOTAL=	3277	75.23

# Using two-stage model with chance constraints

Find primary assignments:

#### Primary assignments

- Set of *n* possible customers
- Stochastic integer demand  $\{\widetilde{q}_i\}$ , non-zero demand probability  $\{p_i\}$
- Time windows  $[e_i^1, \ell_i^1]$  and  $[e_i^2, \ell_i^2]$
- Skipping policy  ${\cal P}$

Find:

- Set of fixed routes such that
  - Each customer served by exactly one fixed route
  - $\bullet$  Policy  ${\cal P}$  creates feasible actual routes with high probability
  - $\bullet\,$  Total expected travel costs given  ${\cal P}\,$  minimized

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# Primary routes heuristic

## Main Ideas

- Construct primary routes via sequential insertion
- Periodic calls to local search improvement routine
- Evaluate feasibility and expected travel cost via sampling, assuming operational routes will be constructed by skipping recourse strategy only

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Primary routes planned as traditional fixed routes

# Insertion feasibility

## Capacity Feasibility

- Central limit theorem for tour demand normality
- Use traditional chance constraint form:  $M_k + \tau S_k \leq Q$ , with i added
- au corresponds to lpha= 0.90

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#### Time Window Feasibility

- Using {p<sub>j</sub>}, generate Monte Carlo sample of N customer realizations
- Customer *i* in all realizations (conditional sample)
- Time windows must be satisfied in fraction  $\beta$  of realizations ( $\beta = 0.80$ )

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# Secondary routes heuristic

- Generate a sample of realizations
- Solve a simple control problem for each realization
  - First apply simple skipping strategy to each primary route
  - Select customer on infeasible route to eject at random and find feasible reinsert location that minimizes change in route quality
  - Repeat until all routes feasible
  - Apply improvement local search to improve route quality
  - Record route serving each customer
- Most frequent route serving each customer, excluding the primary route, is secondary assignment

# Operational routes heuristic

- Given a single actual realization of customers and their actual demands
- First apply simple skipping strategy to each primary route
- Restore feasibility using secondary assignments
  - Select customer on infeasible route to eject at random and find feasible reinsert location on secondary route that minimizes change in route quality
  - Repeat until all routes feasible
- Apply improvement local search to improve route quality
- Insert all low-probability customers arriving which do not have primary+secondary assignments
- Apply improvement local search to improve route quality
- Apply route elimination, respecting primary+secondary assignments

## Thursdays: Comparison with History

Day	Routes	Customers	Total Miles	Trave Min	% in Miles	% in Min
1.H	43	856	5360	8428	/	/
1.GT	40	856	4459	7080	16.80	15.99
2.H	42	863	5245	8240	/	/
2.GT	40	863	4318	6872	17.67	16.61
3.H	43	876	5638	8805	/	/
3.GT	40	876	4495	7174	20.27	18.52
4.H	42	904	5587	8752	/	/
4.GT	42	904	4808	7588	13.94	13.30
5.H	42	839	5195	8120	/	/
5.GT	41	839	4363	6946	16.01	14.47

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#### Route assignments

- 60-65 % of customers served by primary route
- 7 % of customers are dynamic (not on planned routes)

## Impact of Sample Size N

#### Table: Fixed Route Results for Different Sample Size Parameter Values

N	Run Time (hours)	Avg. Time Feasibility	Final Number of Routes
500	1.70	0.839	43
1000	3.24	0.860	43
2000	10.03	0.878	43
3000	15.80	0.882	42

## Impact of Sample Size N

#### Table: Daily Route Results for Different Sample Size Parameter Values

N	500	1000	2000	3000
Number of infeasible days	0	0	0	0
Avg. travel time	4,411	4,503	4,534	4,485
Avg. number of vehicles	39.83	40.25	40.50	39.25
Max. number of vehicles	42	42	42	41
Percentage of customers visited by primary vehicle	62%	64%	63%	64 %
Run times (secs.)	14.75	14.17	14.83	14.50

S+R Optimization in Logistics Empty Repositioning

Two-stage Robust Approximations

## Approximating multiple stage problems

- When are multi-stage models appropriate?
  - When decisions made during each stage impact the initial state during the next (and future) stages

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- Multi-stage models capture the true process of uncertain information becoming known during stages

Two-stage Robust Approximations

# Approximating multiple stage problems

- When are multi-stage models appropriate?
  - When decisions made during each stage impact the initial state during the next (and future) stages
- Multi-stage models capture the true process of uncertain information becoming known during stages
- A reasonable approximation, however, is to assume that **all** uncertainty is revealed after the first (planning) stage
  - A direct extension of rolling horizon models that assume all uncertainty is revealed during the planning stage

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S+R Optimization in Logistics

**Empty Repositioning** 

**Two-stage Robust Approximations** 

Approximating multiple stage problems

#### Rolling horizon two-stage approximation
**Empty Repositioning** 

Two-stage Robust Approximations

#### Approximating multiple stage problems

#### Rolling horizon two-stage approximation

• Specify a planning horizon of a number of time periods

**Empty Repositioning** 

Two-stage Robust Approximations

#### Approximating multiple stage problems

#### Rolling horizon two-stage approximation

- Specify a planning horizon of a number of time periods
- Partition planning horizon into two stages
  - Stage 1 periods: little to no uncertainty in parameters, and not modeled
  - Stage 2 periods: some parameters modeled with uncertainty

**Empty Repositioning** 

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**Empty Repositioning** 

Two-stage Robust Approximations

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- Solve two-stage model, assuming that all uncertainty is revealed in the second stage
- Implement some decisions, roll horizon forward, and repeat

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**Empty Repositioning** 

Two-stage Robust Approximations

Two-stage robust repositioning problem

Erera, Morales, Savelsbergh (2009)









- System dynamics...
  - Short-term, long-term seasonality
  - Add new customers, lose old customers
  - Add new demand flows, lose old demand flows
- ... and system uncertainties
  - Where and when will customer base change?
  - Where and when will demand flows change?
  - Business cycles

- Planning question
  - How should I move equipment this period?

# Dynamic repositioning practice

#### Weekly depot-to-depot via network flow

- Initial number of resources at each depot
- *Point forecasts* of the *net* supply of resources at each depot during each week



#### Network flow problem



I =Inventory arcs R =Repositioning arcs b = Net estimated supply

#### Network flow problem

$$G = (N, A)$$
$$A = I \sqcup B$$

#### Nominal repositioning problem

$$\mathbf{NP} \quad \min_{x \in \mathbf{Z}^n} \left\{ cx : \mathbf{A}x = b, \ x \ge \mathbf{0} \right\}$$

A = node-arc incidence matrix

b = point forecast supply vector, *nominal values* 

#### **Distribution forecasts**



- Estimation difficulties
  - Blending known and unknown information
  - Signal may be evolving rapidly, or unpredictably

# Alternative robust approach

- Expected value minimization limitations
  - Estimation of distribution forecasts
  - Risk-neutrality
  - Computability for large-scale problems
- Robust approach goals
  - Simpler input requirements
  - Computability with off-the-shelf optimization software
  - Focus on service
    - Ensure ability to serve future customer requirements
    - Parametric control of conservatism

#### **Robust optimization**

Ben-Tal, et al. (2004)

Adjustable robust counterpart

- $\mathsf{ARC} \quad \min_{x \in \mathbf{R}^n} \left\{ cx : \ \forall \ \tilde{b} \in \mathcal{Z} \ \exists \ y(\tilde{b}) : \mathbf{A}x + \mathbf{B}y(\tilde{b}) \leq \tilde{b} \right\}$
- Erera, et al. (2009)
- Transformable robust problem

### Related work

- Atamturk and Zhang (2007)
  - Two-stage network flow and design with uncertain demand
  - Complexity of separation problem
  - Tractable special cases
    - Lot-sizing problems
- Bertsimas and Sim (2003)

– Robust network flow with uncertain costs

Symmetric interval forecasts

 $\widetilde{b} \in [b - \overline{b}, b + \overline{b}]$  where  $\overline{b} \ge 0$ 



No distribution for  $\tilde{b}$  assumed



Nominal repositioning problem



An optimal solution for the nominal problem



Problem with uncertainty intervals



Problem with uncertainty intervals Risk of a stock out



#### Alternative feasible solution for the nominal problem Higher nominal cost, but no stockout risk



Given realization, nominal solution *not feasible* Allow variable *adjustments* to recover feasibility

 $\mathbf{NP} \quad \min_{x \in \mathbf{Z}^n} \left\{ cx : \mathbf{A}x = b, \ x \ge \mathbf{0} \right\}$ 

Net supply realization:  $b + \delta$ 

$$\delta \in \Gamma = \left\{ \delta \in \mathbf{Z}^m : -\overline{b} \le \delta \le \overline{b} \right\}$$

Adjustable decisions:  $y(\delta) \in W$ 

$$A(x + y(\delta)) = b + \delta$$
$$x + y(\delta) \ge 0$$

# Allowable adjustments

#### $y(\delta) \in W$

- Inventory flow adjustments
  - Assume no capacity limitations
  - Homogeneous inventory carrying cost
- Local repositioning flow adjustments
  - Allow sharing between neighbors
  - Only allow flow increases

Transformable robust optimization problem  $RRP(W, \Gamma)$ :

 $\min_{x \in \mathbb{Z}^n} cx$  Ax = b  $x \ge 0$   $A(x + y(\delta)) = b + \delta$   $x + y(\delta) \ge 0 \quad \forall \delta \in \Gamma$   $y(\delta) \in W$ 

Transformable robust optimization problem  $RRP(W, \Gamma)$ :

Solving RRP $(W, \varphi_k)$ 

• Develop sufficient constraint sets that guarantee  $x \in H(W, \delta)$  for all  $\delta \in \varphi_k$ 

• Constraint sets vary given feasible adjustments: W

#### Parametric conservatism

$$\Gamma = \left\{ \delta \in \mathbf{Z}^{|N|} : -\overline{b} \le \delta \le \overline{b} \right\}$$

A robust solution with respect to  $\Gamma$  may be *too conservative* 

$$\varphi_k = \left\{ \delta \in \Gamma : \delta_v = z_v \overline{b}_v, |z_v| \le 1, \sum_{v \in N} |z_v| \le k \right\}$$

At most *k* time-space demands can *simultaneously* realize worst case value

#### $\mathsf{RRP}(W_1, \varphi_k)$

where  $W_1$  restricts adjustable variables s.t.

 $y_a = 0 \quad \forall a \in R$ 

Nominal flows on repositioning arcs cannot be adjusted, therefore each depot must hedge against uncertainty with only its own inventory



**Maximum vulnerability**  $\vartheta(a)$ 

$$N\left(a = (v_t^j, v_{t+1}^j)\right) = \left\{v_\ell^j : \ell \le t\right\}$$
$$\vartheta(a) = \sum_{v \in N_a} \overline{b}_v$$



**Bounded vulnerability**  $\upsilon(N,k)$ 

Simple knapsack problem  $\upsilon(N,k) = \sum (k \text{ largest } \overline{b_v}, v \in N)$ 



#### Theorem

A feasible solution x of the nominal problem is k-robust inventory feasible *if and only if* for all inventory arcs a

 $x_a \ge \upsilon(N_a, k)$ 

Solvable in polynomial time by adding precomputed lower-bounds on inventory arcs to the nominal problem



Maximum vulnerabilities  $\vartheta(v_t^j)$
k-robust inventory example



### **Bounded vulnerabilities** $\upsilon(N_a, 1)$ **The solution is 1-robust**

k-robust inventory example



**Bounded vulnerabilities**  $\upsilon(N_a, 2)$ **The solution is not 2-robust** 

## Inventory pooling



If we allow depot A and B to reactively reposition containers between them, the solution is 2-robust

## ROP for reactive repositioning

 $extbf{ROP}(W_2, arphi_k)$  :

 $\min_{x} \{ cx : Ax = b, x \in H(W_2, \delta) \forall \delta \in \varphi_k \}$ 

[Non-negative changes to repositioning arcs]  $W_2$ : [Any integer change to inventory arcs] [No changes to first period repo arcs]

**Depots supply/receive** 



**Competing arcs:** no reactive flow path



Not competing



**Inbound-closed nodes:** no inbound reactive arcs



### Not inbound-closed nodes



### Theorem

A solution x to the nominal problem is feasible for the reactive repositioning robust repositioning problem if and only if for every set of competing arcs K defining an inbound closed node set U:

$$\sum_{a \in K} x_a \ge \upsilon(U,k)$$



### Theorem

A solution x to the nominal problem is feasible for the reactive repositioning robust repositioning problem if and only if for every set of competing arcs K defining an inbound closed node set U:

$$\sum_{a\in K} x_a \ge \upsilon(U,k)$$

- Potentially large number of constraints
- Resulting formulation requires IP (not LP)
- Constraint set size independent of uncertain outcome space size!!

Return...

S+R Optimization in Logistics

Empty Repositioning

Two-stage Robust Approximations

### Robust repositioning results



20 depots, 8 regions

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**Two-stage Robust Approximations** 

#### Robust repositioning results



Inventory builds to hedge against uncertainty

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S+R Optimization in Logistics Concluding Remarks

#### What to remember

 Stochastic and robust optimization are for *dynamic* decision planning problems

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- Many ways to effectively incorporate parameter uncertainty in logistics optimization

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### What to remember

- Stochastic and robust optimization are for *dynamic* decision planning problems
- Many ways to effectively incorporate parameter uncertainty in logistics optimization
- **③** Modeling and treatment of *recourse* especially critical
- Sensure that your model is useful (and interesting), then solve

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